

VERMEIREN

Maintenance manual
Scooters





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1 Maintenance

The device is flame resistant.

Lifetime of the scooter is strongly influenced by its use, storage, regular maintenance, servicing and cleaning.

1.1 Regular Maintenance

Please turn the scooter "OFF" and remove the cable of the battery charger before performing maintenance activities. The maintenance activities to ensure a good condition for your Vermeiren scooter are described below:

- Before every ride
 - Check the tyres and make them clean. If necessary change the tire.
 - Check the tyre pressure and inflate them if necessary (only for air tyres)
 - Check the upholstery.
 - Check the motor brakes and replace if necessary.
 - See that all the screws are tightened properly.
 - Check the scooter (cleanliness, cracks, damage on structural parts ...) and make it clean. If necessary change the coating.
 - Switch on the electronics after verifying that the motor is engaged. The load indicator indicates the level of the batteries. If the battery charge is sufficient for the intended route, you can set out.
- Every 8 weeks: inspection and possibly lubricating or adjusting from
 - Armrests, footplate, wheel axles, angle adjustment steering unit, swivel seat (to ensure the parts adjust and remove smoothly and easily when required)
 - Dirt under the rear chassis (carefully remove any dirt as it can corrode the plugs).
 - ⚠ **WARNING: Remove the pole connectors before cleaning the poles of the batteries.**
 - ⚠ **WARNING: Be careful not to put any objects capable of conducting an electric current between the poles of the batteries.**
 - Dirt / corrosion on the poles of the batteries (be careful to keep the poles of the batteries clean as dirt may damage the batteries).
 - Tighten moving parts that can be removed.
 - Check the fuse. Ask help from your specialist dealer to inspect or replace the fuse.
- Every 6 months or for every new user
 - General review
 - Cleanliness, Disinfection
 - Function of the tyres, possibly clean the tyres bearings and check tyre pressure, tyre profile (tyre profile less than 0,5 mm, replace tyre)
 - Check the following greasing points (do not use WD40 lubricating agents):
 - a) Tyre axles
 - b) Tyre bearings
 - c) All movable parts

For your convenience, on the back of this manual is a maintenance plan.

Repairing and assembling of spare parts for your scooter may only be performed by the specialist dealer.

Only authorized Vermeiren spare parts may be installed.

1.2 Shipping and storage

The shipping and storage of the scooter shall be according following instructions:

- Store in a dry place (between +5 °C and +41 °C).
- The relative humidity of the air should be between 30% and 70%.
- Provide sufficient covering or packaging to protect the scooter from rust and foreign bodies. (e.g. salt water, sea air, sand, dust).
- Store all removed parts together in one place (or mark them if necessary) to avoid mixing up with other products when re-assembling.
- Components must be stored without being subjected to strains (Do not put too heavy parts on the scooter, not clamping between something, ...).
- Make sure the seat is set in the "Forward" position.
- Make sure the control panel is switched "OFF".

If you no longer use your scooter, you could leave it connected to the battery charger. Charging is automatically controlled by the battery charger. If you remove and store the batteries, kindly note the following:

- Remove the cable clamps from the poles of the battery.
- The positive pole must at least be covered by a pole cap.
- Make sure that no objects can make contact with both poles during the time of storage (danger of short circuits!).
- Batteries should only be stored in dry, well-ventilated spaces at a temperature between 5°C and +40°C. Preferred storage temperature: **+20°C**.
- Protect the plugs and sockets against corrosion.
- Protect the batteries against deep discharging. Charge the battery to full capacity.

If you have further questions, consult your specialist dealer who will gladly help you in regard to storage and servicing of your batteries.

1.3 Care

1.3.1 Seat and backrest cushions

The cleaning of the seat and backrest cushions shall done as follows:

- Clean the seat and backrest cushions with a cloth moistened in hot water. Be aware that you do not soak the seat and backrest cushions.
- Use a mild commercial detergent for removing stubborn dirt.
- Stains can be removed by using a sponge or a soft brush.
- Do not use strong cleaning liquids like solvents, nor use hard brushes.
- Never clean with steam and/or pressure washers.

The cloth is washable; use only a cloth moistened by a mild commercial detergent. Do not use petrol, solvents, vaporizing solution or wax.

We shall decline all liability for damage caused by the use of improper cleaning agents.

1.3.2 Plastic parts

Clean plastic parts of your scooter with commercial plastic cleaners. Only use a soft brush or soft sponge. Take note of special product information.

Examples of plastic parts are the tyres, coverplate and

1.3.3 Coating

The high quality of the surface layer guarantees optimal protection against corrosion. If the outer coat is damaged by scratching or in some other way, get your specialist dealer to repair the affected surface.

When cleaning, only use warm water and normal household detergents and soft brushes and cloths. Ensure that no wetness gets into the components (tubes, ...).

Initially the chrome parts only require rubbing with a dry cloth. Dull places or stubborn dirt can best be removed by using a suitable commercial chrome polish.

Dulling can be avoided by lightly greasing steel parts with Vaseline.

1.3.4 Electronics

⚠ WARNING: Check the plug connectors for corrosion or damage before every ride, since it could affect the efficiency of the electronics.

⚠ WARNING: Remove the batteries before performing any maintenance, to avoid involuntary conduction of currents.

Wipe the steering unit with a cloth moistened by a few drops of a commercial domestic cleaner. Do not use any abrasives or sharp-edged polishing equipment like a metal scrubber or brush, since these can scratch the surface of the steering unit. Do not soak the electronics by splashing water.

If the batteries are contaminated by water, battery acid, dust or other substances, they will discharge quickly. The batteries supplied with the scooter are sealed and as such are maintenance free with no risk of battery leakage. Please follow the steps below to clean the battery.

1. Turn the scooter power switch to "OFF".
2. Remove the seat and dust cover.
3. Remove the shroud and unplug the terminal of the taillight and signal lights.
4. Use a clean cloth to wipe off the soiled area.
5. Take out the battery.
6. Clean the battery with a clean cloth. If the terminal is covered by white powder, please wipe it clean using warm water.

1.4 Inspection

In principle we recommend one inspection every year, and a minimum of one before usage is resumed. All of the following checks must be performed and documented by authorized persons:

- Visually check the frame parts for plastic deformation, cracks and impaired functioning. (basic frame, seat frame, back frame, side parts, motor suspensions)
- Visually check all plastic parts for cracks and brittle spots
- Visually check all housings for damage, screws must be securely fixed, seals and gaskets should not exhibit visible damage.
- Check the solidity and seating of all screws.
- Visually check for damage to the paintwork (danger of corrosion)
- Check the operation of the wheels (free running, level rolling, axle play, tyres, profile, condition of the rims, air pressure in the case of air tyres, floating axles, etc.)
- Verify the amount of grease on the metal joints of movable parts (do not use WD40 lubricating agents)
- Check the functioning of the armrests (locking, load, deformation, wear caused by loads).
- Check the operation of other detachable parts (example: personal safety belt, seat, etc.)
- Check the cabling (especially for: crushing, abrasion, cuts, visible insulation of the inner conductor, visible metallic veins, kinks, lumpiness, color changes of the outer sleeve, brittle spots)
- Electric leads to be securely placed to avoid shearing, crushing and other mechanical stresses and strains.
- For the charger of the scooter measure the resistance of the protective braid (O) according to VDE 0702-1
- For the charger of the scooter measure the residual diversion current (A) according to VDE 0702-1

- For the charger of the scooter measure insulation resistance (MO) according to VDE 0702-1
- Check the functioning of the drives (during a test drive → noises, speed, free running, etc.), if necessary: Measure the performance, first with no load and then with the nominal load, to check for wear and tear of the motors by comparing the values of the electric current with the values when the scooter was delivered.
- Check the condition of the batteries, covers and tubes.
- Completeness of the delivery condition, instruction manual available?
- Remove carbon dust of carbon brushes and if necessary replace carbon brushes.

Checking measurements may only be carried out by skilled persons trained on the scooter. Only an electrician is able to release the scooter for use after performing measurements or servicing.

The service must only be confirmed in the maintenance plan if a minimum of all the above-mentioned aspects have been checked.

1.5 Troubleshooting

The following list will assist you with the troubleshooting of your scooter.

Problem	Cause of problem
The scooter refuses to go once started. No indication of load level	<ul style="list-style-type: none"> • Key not in place or switched on. • Battery plug not connected (batteries not making contact). • Thermal safety fuses disengaged. • Batteries defective (totally discharged). • Defective control unit. • Electronic box defective. • Loom of cables defective.
The scooter refuses to go once started. Load level insufficient.	<ul style="list-style-type: none"> • Motor/gears in neutral. • Potentiometer of the rocker meter defective/loose. • Magnetic brake defective. • Motor defective. • Electronic box defective.
The scooter is started, but will not move.	<ul style="list-style-type: none"> • Check the battery capacity. If necessary recharge the batteries. • Ensure the freewheel lever is engaged in the 'DRIVE' position.
The scooter is started, but move very slow.	<ul style="list-style-type: none"> • Check the battery capacity. If necessary recharge the batteries. • Check the speed is not set to slow.
Thermal safety fuses disengage.	<ul style="list-style-type: none"> • Motor worked too hard (see "Technical details"). • Thermal safety fuses defective.
Batteries cannot be charged.	<ul style="list-style-type: none"> • Batteries not fitted correctly. • ON/OFF switch of the battery box not switched on. • Loading socket defective. • Wrong charger. • Loading device defective.
Involuntarily horn sounds	<ul style="list-style-type: none"> • Switch the scooter off and on. • Recharge the batteries. • Contact your specialist dealer, if problem stays.

1.6 Disinfection

- ⚠ **WARNING: Dangerous Products - The use of disinfectants is restricted to authorized personnel.**
- ⚠ **WARNING: Dangerous Products, change on irritate your skin - You should wear suitable protective clothing because the disinfectants could irritate your skin. For this purpose you should also take note of the product information of the solutions concerned.**

All parts of the scooter can be treated by scrubbing with a disinfectant.

All steps taken to disinfect rehabilitation equipment, their components or other accessory parts are to be recorded in a disinfection report containing a minimum of the following information (with product documentation appended):

Date of the disinfection	Reason	Specification	Substance and concentration	Signature
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Table 1: Example of a disinfection book

Abbreviations used in column 2 (reason):

V = Suspected infection IF = Infection case W = Repetition I = Inspection

For a blank sheet of a disinfection book see § 5.

The recommended disinfectants for scrubbing (based on the list provided by the Robert Koch Institute, RKI) are standing in the table below. The current state of the disinfectants included in the RKI list can be obtained from the Robert Koch Institute (RKI) (homepage: www.rki.de).

Active substance	Product name	Laundry disinfection		Surface disinfection (scrubbing-/wiping disinfection)		Disinfection of excretions 1 part sputum or stools + 2 parts diluted solution or 1 part urine + 1 part diluted solution						Area of effectiveness	Manufacturer or Supplier
		Diluted solution	Time to take effect	Diluted solution	Time to take effect	Sputum		Stools		Urine			
						%	Hr.	%	Hr.	%	Hr.		
Phenol or phenol derivative	Amocid	1	12	5	6	5	4	5	6	5	2	A	Lysoform
	Gevisol	0,5	12	5	4	5	4	5	6	5	2	A	Schülke & Mayr
	Helipur			6	4	6	4	6	6	6	2	A	B. Braun
	m-cresylic soap solution (DAB 6)	1	12	5	4							A	
	Phenol	1	12	3	2							A	
Chlorine, organic or inorganic substances with active chlorine	Chloramin-T DAB 9	1,5	12	2,5	2	5	4					A ¹ B	
	Clorina	1,5	12	2,5	2	5	4					A ¹ B	Lysoform
	Trichlorol	2	12	3	2	6	4					A ¹ B	Lysoform
Per combinations	Apesin AP100 ²			4	4							AB	Tana PROFESSIONAL
	Dismozon pur ²			4	1							AB	Bode Chemie
	Perform ²			3	4							AB	Schülke & Mayr
	Wofesteril ²			2	4							AB	Kesla Pharma



Active substance	Product name	Laundry disinfection		Surface disinfection (scrubbing-/wiping disinfection)		Disinfection of excretions 1 part sputum or stools + 2 parts diluted solution or 1 part urine + 1 part diluted solution						Area of effectiveness	Manufacturer or Supplier
		Diluted solution	Time to take effect	Diluted solution	Time to take effect	Sputum		Stools		Urine			
						%	Hr.	%	Hr.	%	Hr.		
Formaldehyde and/or other aldehydes or derivatives	Aldasan 2000			4	4							AB	Lysoform
	Antifect FD 10			3	4							AB	Schülke & Mayr
	Antiseptica surface disinfection 7			3	6							AB	Antiseptica
	Apesin AP30			5	4							A	Tana PROFESSIONAL
	Bacillocid special			6	4							AB	Bode Chemie
	Buraton 10F			3	4							AB	Schülke & Mayr
	Desomed A 2000			3	6							AB	Desomed
	Hospital disinfectant cleaner			8	6							AB	Dreiturm
	Desomed Perfekt			7	4							AB*	Desomed
	Formaldehyde-solution (DAB 10), (formaline)	1,5	12	3	4							AB	
	Incidin Perfekt	1	12	3	4							AB	Ecolab
	Incidin Plus			8	6							A	Ecolab
	Kohrsolin	2	12	3	4							AB	Bode Chemie
	Lysoform	4	12	5	6							AB	Lysoform
	Lysoformin	3	12	5	6							AB	Lysoform
	Lysoformin 2000			4	6							AB	Lysoform
	Melsept	2	12	4	6							AB	B. Braun
	Melsitt	4	12	10	4							AB	B. Braun
	Minutil	2	12	6	4							AB	Ecolab
	Multidor			3	6							AB	Ecolab
Nüscosept			5	4							AB	Dr. Nüsken Chemie	
Optisept			7	4							AB*	Dr. Schumacher	
Pursept-FD			7	4							AB*	Merz	
Ultrasol F	3	12	5	4							AB	Fresenius Kabi	
Amphoteric surfactants (amfetensiden)	Tensodur 103	2	12									A	MFH Marienfelde
Lye	Lime-milk ³							20	6			A ³ B	

1 Not effective against myco-bacteria when service disinfecting, especially in the presence of blood.
2 Not suitable for disinfecting blood-contaminated or porous surfaces (e.g. raw wood).
3 Useless for tuberculosis; preparation of Lime-milk: 1 part dissolved lime (calcium hydroxide) + 3 parts water.
* Checked for effectiveness on viruses in accordance with checking methods of the RKI (Federal Health Reporting 38 (1995) 242).
A: Suitable for killing vegetative bacterial germs including myco-bacteria as well as fungi, including fungal spores.
B: Suitable for deactivating viruses.

Table 2: Disinfectants

Kindly consult your specialist dealer if you have queries on matters related to disinfection; he will gladly assist you.



2 Warranty

Excerpt from the "General Business Conditions":

(...)

5. The terms of the guarantee may differ from country to country. Consult your specialist dealer for the guarantee period for warranty claims.

(...)

The guarantee excludes damage arising from structural changes to our products, insufficient maintenance, defective or improper handling or storage or the use of non-original parts. Likewise, the guarantee excludes parts or working parts subject to natural wear and tear.

(...)

3 Disposal

When disposing of the scooter or the batteries observe local regulations or contact your local disposal centre or return the product to your specialist dealer who, after submitting it to a hygienic procedure, will be able to send it back to the manufacturer who will dispose of and recycle it correctly, separating it into its component materials.

Packaging materials can be taken to disposal or recycling centers or to your specialist dealer.



4 Maintenance plan

Date	Maintenance	Remarks	Paraph
1/1/2014	<i>Greasing and general servicing</i>	<i>non</i>	

5 Disinfection book

Date of the disinfection	Reason	Specification	Substance and concentration	Signature

Abbreviations used in column 2 (reason):
V = Suspected infection IF = Infection case W = Repetition I = Inspection



SERVICE

The scooter was serviced:

Dealer's stamp:
Date:

Dealer's stamp:
Date:

Dealer's stamp:
Date:

Dealer's stamp:
Date:

Dealer's stamp:
Date:

Dealer's stamp:
Date:

Dealer's stamp:
Date:

Dealer's stamp:
Date:

Dealer's stamp:
Date:

Dealer's stamp:
Date:

- For service checklists an additional technical information, please see our specialist dealers nearest to you. More information on our website at: www.vermeiren.com.

ITALIANO

GARANZIA CONTRATTUALE

La carrozzine manuali sono garantite 5 anni, la carrozzine ultra leggera 4 anni. Le carrozzine elettroniche, tricicli, lettini e altri prodotti: 2 anno contro tutti i difetti di costruzione o di materiale (batterie 6 mesi). Multiposizioni: 3 anni. Questa garanzia è limitata alle sostituzioni di parti riconosciute difettose.

CONDIZIONI

Per far valere la garanzia, è necessario indirizzarla al vostro distributore di fiducia che presenterà al produttore il tagliando.

RISERVE

Questa garanzia non potrà essere applicata nei seguenti casi:

- danno dovuto al cattivo ed improprio utilizzo della carrozzina,
- danno subito durante il trasporto,
- incidente o caduta,
- smontaggio, modifica, o riparazione effettuate in proprio,
- usura abituale della carrozzina,
- invio del tagliando di garanzia con la data di acquisto.

VERMEIREN



GARANTÍA
GARANTIE
WARRANTY
GARANTIE
GARANZIA

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B

Naam/Nom/Name

Name/Nome

Adres/Adresse/Address

Adresse/Indirizzo

Woonplaats/Domicile/Home

Wohnort/Citta

E-mail

Artikel/Article/Article

Artikel/Articolo

Reeks nr./N° de série/Serie nr.

Serien-Nr./No. di serie

Aankoopdatum/Date d'achat/Date of purchase

Kaufdatum/Data di acquisto

Stempel verkoper/Timbre du vendeur

Dealer stamp/Händlerstempel

Timbro del rivenditore

A

Nombre/Nom/Name

Name/Nome

Dirección/Adresse/Address

Adresse/Indirizzo

Ciudad/Domicile/Home

Wohnort/Citta

E-mail

Artículo/Article/Article

Artikel/Articolo

Núm. de serie/N° de série/Serie nr.

Serien-Nr./No. di serie

Fecha de adquisición/Date d'achat/Date of

purchase/Kaufdatum/Data di acquisto

Sello del distribuidor /Timbre du vendeur

Dealer stamp/Händlerstempel

Timbro del rivenditore

ESPAÑOL

CONTRATO DE GARANTÍA

Garantía de 5 años para sillas de ruedas estándar. Garantía de 4 años para las sillas de ruedas ligeras. Garantía de 2 años para las sillas de ruedas electrónicas, triciclos, camas y otros productos (las baterías tienen una garantía de 6 meses). Garantía de 3 años para las sillas de ruedas multiposición. Esta garantía se limita a la sustitución de las piezas defectuosas o recambios.

CONDICIONES DE APLICACIÓN

Para reclamar esta garantía, debe de entregar a su distribuidor oficial de Vermeiren el apartado "B" de esta tarjeta. La garantía sólo es válida cuando las piezas son sustituidas por Vermeiren Bélgica.

EXCEPCIONES

Esta garantía no es válida en caso de:

- Daños debidos a un uso incorrecto de la silla de ruedas,
- Daños durante el transporte,
- Involucracion en un accidente,
- Desmontaje, modificación o reparación que no haya sido realizada por nuestra compañía y / o distribuidor oficial de Vermeiren,
- Desgaste normal de la silla de ruedas,
- Que no se entregue la tarjeta de garantía

FRANÇAIS

GARANTIE CONTRACTUELLE

Les fauteuils manuels standard sont garantis 5 ans, les fauteuils ultralégers 4 ans. Les fauteuils électroniques, tricycles, lits et d'autres produits: 2 ans contre tous vices de construction ou de matériaux (batteries 6 mois). Fauteuils multiposition 3 ans. Cette garantie est expressément limitée au remplacement des éléments ou pièces détachées reconnues défectueuses.

CONDITIONS D'APPLICATION

Pour prétendre à cette garantie, il faut présenter le certificat de garantie que vous avez conservé à votre distributeur Vermeiren. La garantie est uniquement valable au siège de la société.

RESERVES

Cette garantie ne pourra être appliquée en cas de:

- dommage dû à la mauvaise utilisation du fauteuil,
- endommagement pendant le transport,
- accident ou chute,
- démontage, modification ou réparation fait en dehors de notre société,
- usure normale du fauteuil,
- non retour du coupon de garantie.

ENGLISH

CONTRACTUAL WARRANTY

We offer 5 years of warranty on standard wheelchairs, lightweight wheelchairs 4 years. Electronic wheelchairs, tricycles, beds and other products: 2 years (batteries 6 months) and multiposition wheelchairs 3 years. This warranty is limited to the replacement of defective or spare parts.

APPLICATION CONDITIONS

In order to claim its warranty, part "B" of this card has to be given to your official Vermeiren dealer. The warranty is only valid when parts are replaced by Vermeiren in Belgium.

EXCEPTIONS

This warranty is not valid in case of:

- damage due to incorrect usage of the wheelchair,
- damage during transport,
- involvement in an accident,
- a dismount, modification or repair carried outside of our company and/or official Vermeiren dealership,
- normal wear of the wheelchair,
- non-return of the warranty card

DEUTSCH

GARANTIEERKLÄRUNG

Wir garantieren, dass für unsere Rollstühle hochwertige Produkte verwendet werden, die in sorgfältiger Verarbeitung nach dem neuesten Stand der Technik montiert werden. Bevor Ihr Rollstuhl unser Werk verlassen hat, wurde er einer eingehenden Endkontrolle unterzogen, um auch letzte, eventuell vorhandene Mängel auszusparen.

Auf Standardrollstühle gewähren wir eine Garantie von 5 Jahren, auf Leichtgewichtsrollstühle 4 Jahre, auf elektronische Rollstühle, Dreiräder, Betten und andere Produkte: 2 Jahre (Batterien 6 Monate), auf Multifunktionsrollstühle 3 Jahre.

In dieser Garantie eingeschlossen sind alle Mängel, die auf einen Produkt- oder Verarbeitungsfehler zurückzuführen sind. Dieser Garantie unterliegen keine Schäden aus unsachgemäßer Benutzung. Ebenfalls sind Verschleißteile von der Garantie ausgenommen.

Sollte einmal der Fall eingetreten sein, dass Sie aus berechtigtem Grunde mit Ihrem Rollstuhl unzufrieden sind, so wenden Sie sich bitte unverzüglich an Ihren Fachhändler. Er wird sich in enger Zusammenarbeit mit uns darum bemühen, eine für Sie zufriedenstellende Lösung zu finden.

A

- Por favor entréguelo en el plazo de 8 días a partir de la fecha de compra o registre su producto en nuestra página web, <https://www.vermeiren.be/registration>
- à renvoyer dans les 8 jours après achat ou registrar votre produit sur notre site, <https://www.vermeiren.be/registration>
- please return within 8 days of date of purchase or register your product at our website, <https://www.vermeiren.be/registration>
- zurückschicken innerhalb von 8 Tagen nach Kauf oder registrieren Sie Ihr Produkt auf unserer website, <https://www.vermeiren.be/registration>
- da restituire entro 8 giorni dalla data di acquisto o registrati il vostro prodotto al nostro web site, <https://www.vermeiren.be/registration>

B

- en caso de reparación, por favor, añada el apartado "B".
- en cas de réparation, veuillez ajouter la carte "B".
- in case of repair, please add part "B".
- im Falle einer Reparatur, Karte "B" beifügen
- in case di riparazione, ripedireci la carta "B".

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